SHARING SESSION ON LEARNING AND TEACHING STRATEGIES FOR NEW TEACHERS OF BAFS (BM)

PRESENTED BY MISS SZETO

8 **JANUARY** 2025

TODAY'S AGENDA

- I. Utilization of Teaching Materials
 - 2. Strategies used in BM Lessons

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- 3. Homework and Examination Support
- 4. Co-curricular and cross-curricular activities

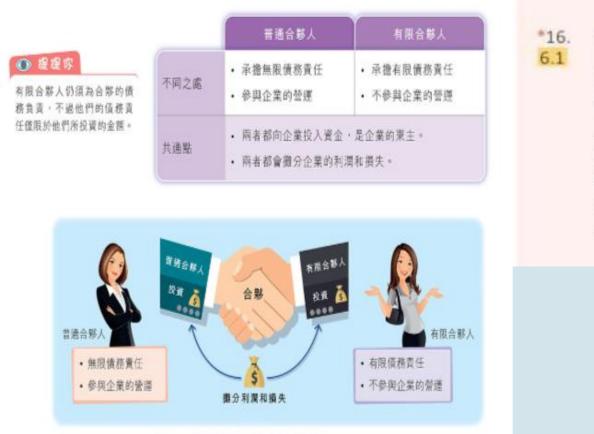
POSITIVE EXPECTATIONS

Exhibit Positive Expectations for

- every student
- the subject (BAFS BM)
- yourself

1. UTILIZATION OF TEACHING MATERIALS

- I.Textbooks
- diagrams and tables to illustrate concepts
- HKDSE examination style questions to consolidate learning



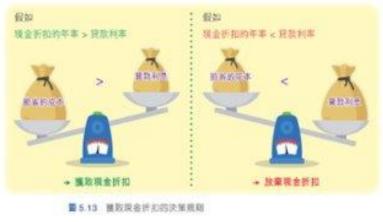
■2.4 普通合夥人和有限合夥人的特點

	D 道企業截至 2021 年 12 月 31 日止年	一汉韩行
A.	淨損失 \$31,400	
Β.	淨利 \$31,400	
с.	淨損失 \$22,300	
D.	淨利 \$22,300	
	下列是有關陳先生商號2017年度的資料:	
	資本,2017年1月1日	\$ 443 800
	資本,2017年12月31日	425 000
	2017年度總收益	97 000

I. TEXTBOOK: BM STRAND

• Features:

• Photos and pictures: Demonstrate examples



現金折扣的年率通常蕴高。因此實際上,企業如果領導得足夠非 金價還應付帳款,它們大多會應擇獲取現金折扣。

- Boxes and tables: Summarize main points
- Teachers should remind students to
 - add elaboration
 - apply the answer to the context
 - avoid abstract language

2 會計報酬率的優點和缺點

下表展示會計報酬率的主要優點和缺點。

便點	 (i) 相對於其他評估方法,會計報酬率較易於計算。 (ii) 它以簡單的百分比表示,易於理解。這有助管理人員 輕易地向股東解釋項目的盈利能力。
	(i) 它以利潤為計算基礎,沒有考慮項目產生的現金請 量。正如上文提到,使用現金流量來作資本投資評估 較佳,因為現金流量能反映企業實際支付或收到的金額。
缺點	(ii) 它沒有考慮金錢的時間值。由於計算會計報酬率的過程中沒有進行貼現,因此無法區分現在收到的一元淨利和以後收到的一元淨利的價值。
	 (iii) 它無法反映公司價值¹的增加。 (iv) 利潤有可能被操控。

II. CLASS NOTES

Chapter 2. Principles of Effective Management

	Advantages⊲	Elaboration
Chapter Highlights: 4 Principles of Effective Management:	4 1. Facilitate supervision: 4	It is easier for each manager to m just one or a few sub-
I. Division of Work <u>: (</u> 1) meaning, (2) advantages, <mark>(3) disadvantages</mark> ←		process(es) compared with monitoring the whole production process.
 II. Unity of Command: (1) meaning, (2) advantages (if it is violated: problems?) III. Unity of Direction: (1) meaning, (2) advantages (if it is violated: problems?) 		e.g., easier to spot e in a particular stage to ensure the quality.
IV. Balancing authority and responsibility: (1) meaning, (2) <i>delegation</i> : meaning (3) delegation: <u>advantages</u> ↔	2. Practice makes perfect: ↩	As each employee works on only one task r , it is easier for
V. Management by Objectives (MBO <u>)</u> : (1) meaning, (2) advantages, (3) disadvantages ← ←		the employee to master the skill of the work. He can work faster and

_ made. <mark>e.g., assembly of iPhone</mark>↩

fewer m

<u>Concept Map:</u>↩ Principles of Effective Management Balance of Unity of Management by Objectives Division of Unity of Auhtority & Work Command Direction Responsiblity Meaning Adv DisA↩ Delegation

2. STRATEGIES USED IN BM LESSONS

- I. Applications of Real-life Examples:
 - Business Magazines And Publications
 - Subject-based IG page



-STUDENT-CENTRED



NewJeans代言觀光廣告拿iPhone 引發韓國網友反彈 | 小娛樂



miclam_aa

pto 128

ccsc_sportsa

Instagram ~



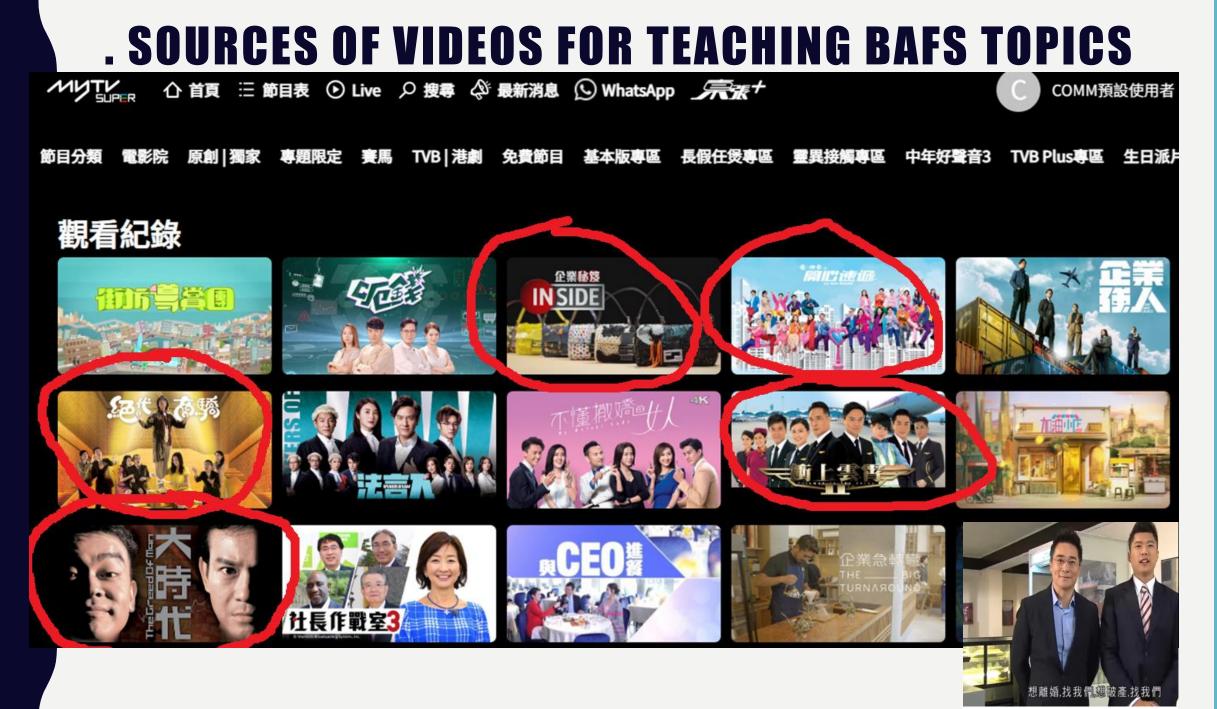
《經商學院》 ③ 12 11 月, 2024

2. STRATEGIES USED IN BM LESSONS

- II. Sources of <u>videos</u> for teachers:
 - Textbook publishers
 - eVideo from local universities' library
 - MyTV SUPER

YouTube Videos





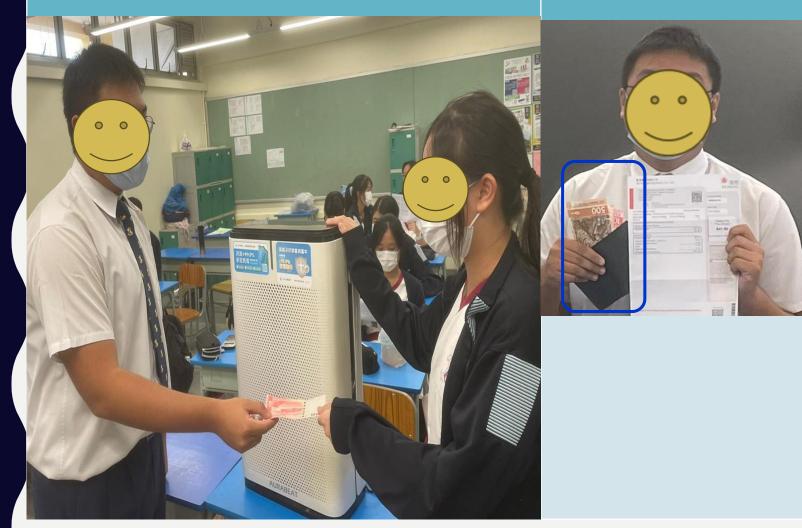
子假的趕客律師廖啟聰,程至美】 史林馮廖賴律師行 廣告

2. STRATEGIES USED IN BM LESSONS

• III. Teaching Abstract Concepts: Students' In-class Involvement

Double-entry system (↓Assets & ↑Assets)

Double-entry system (↓Assets & ↓Capital **<EXPENSES>**)



Service Characteristic: Inseparability

Personal Selling: face-to-face



Personal Selling: face-to-face

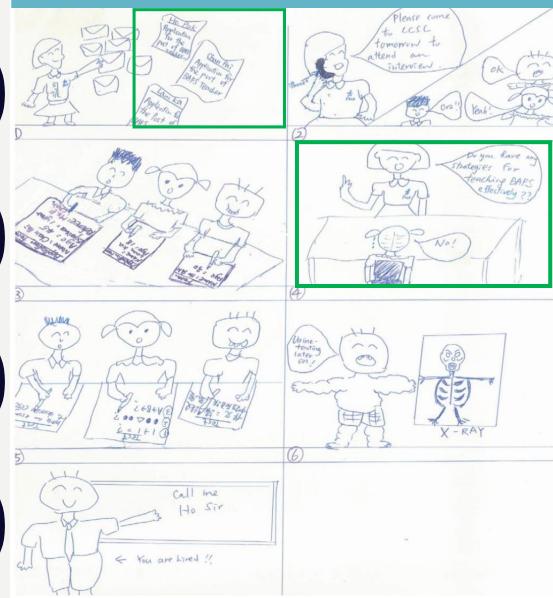
<mark>Simulated Training</mark> 模擬培訓







HRM: Staffing Functions (Recruitment & Selection) Reward Management



hk.jobsdb.com	hk.jobsdb.com
< Back to Jobs	< Back to Jobs
	全職員工福利:
Job Highlights	• 新人獎金* (\$6,000)
• 事業探索之旅	• 再入職獎金* (\$6,000)
• 招募	 職員推薦獎金*(高達\$4,000)
 即場面試 	 年終雙糧/約滿酬金
	 結婚/考試/義工/保育假期
Job Description	• 海洋公園及水上樂園免費入場券
日期 Date: 14/11/2022 (日期二 Turodov)	• 員工購票/購物折扣
日期	 職員餐廳
時間 Time:1300 - 1730	 職員聯誼會
地點 Venue:海洋公園海濱樂園 (海洋公園站 B	• 醫療福利(包括住院及門診)
地語 Venue · 海洋公園海頂来園 (海洋公園町 B 出口)	• 14天有薪假期
Waterfront, Ocean Park (Ocean	• 17天公眾假期
Park Station Exit B)	•獎金須受有關條款及細則約束
海洋公園/水上樂園大招募又嚟喇!無論你想成為	求職者請帶備以下文件:
公園全職員工嘅一份子,或想喺聖誕及新年期間	 個人履歷
做兼職賺錢?我哋都非常歡迎你參與 <u>11月14日的</u>	 相片
事業探索之旅!	• 香港身份證正本
當日旅程包括與動物朋友會面、部門實地介紹、	 簽證身份書副本(如適用)

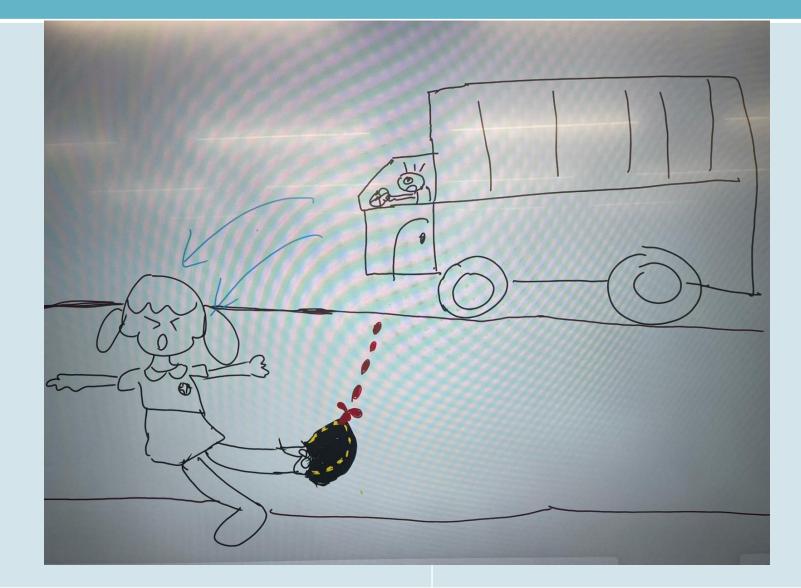
當日旅程包括與動物朋友會面、部門實地介紹、 工作示範、展覽同表演!當天更安排前線工作職 位即場面試,無需預約。到時見!

工作與歡樂,一聘擁有!

保安證正本 (如適用)

拯溺及急救證書正副本 (如適用)

Motor Insurance (third party liability insurance) & Product Differentiation



3. HOMEWORK AND EXAMINATION SUPPORT

- I. Homework and Assignments
 - a. S4: Common traps in attempting <u>MC questions</u>:

Which of the following statements about business ethics is/are correct?

- A 'code of ethics' is a set of behavioral principles for employees to follow, which is complied by the government. X<-
- (2) Business ethics are a set of <u>clearly-defined</u> X moral principles and standards that a business should follow. ←
- (3) It is defined as the firm's responsibility to satisfy the needs of Xshareholders. ←
- (4) XAII legally acceptable actions are ethical. ←

Which learning elements?

Read the WHOLE statement?

Check the keywords?

Check the absolute language

S4: HOW TO DO MC PRACTICE?

测試站

True or False Questions *Students should identify and explain the key phrases

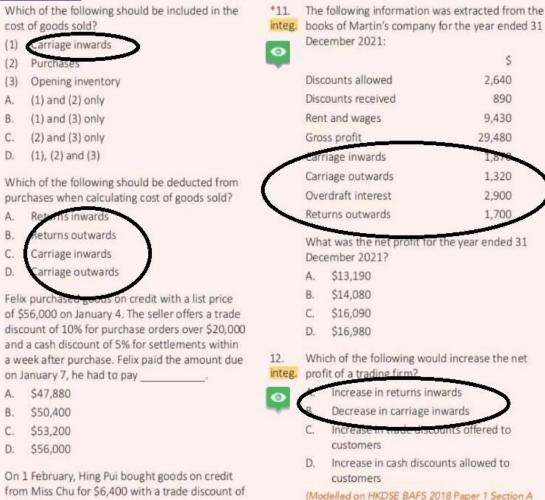
In-Class Short Quiz

Comparison between the World Trade Organization (WTO) and Asia Pacific Economic Cooperation (APEC) 🗠

P3-4 辨別以下陳述是否正確,並加以解釋。	¢]	WTO ←]	APEC 🖓
(a) 商業道德是一套由社會清楚界定	、用以判斷企業行。Member status of HK	Both HK & China are founding members ↔	Both joined APEC in the same year $\!$
道德標準。	China 🖓	T/ F↩	T/F ↩
🚫 (b) 不道德的營商手法也可以是合法的	Settle Trade Disputes	₽ T/F₽	T/F↩ -
(c) 法例要求所有香港企業都要編製-	Decisions made are	Binding 🕂	Non-binding 🕘
	binding (2	T/F ↩	T/F↩
	Can eliminate trade	Yes/ No↩	Yes/ No ↩
(d) 合乎道德的營商手法有助提升企業	barriers totally 🖓		
告額。	Provide a forum for	Yes/ No ↩	Yes/ No ←
🚫 (e) 企業的不道德行為可能會令債權/	人對企業失去信心 discussions among		
拒絕再借款給企業。	member countries 🖓		
(f) 政府可能會對進行某些不道德行為	Provide financial supp	ort Yes/No⇔	Yes/ No ↩
● (1) 政府可能會對進11未至个道德11為	for member countries	Ą	

S4: HOW TO DO MC PRACTICE?

Focus on a specific learning elements: e.g. returns inwards, returns outwards, carriage inwards, carriage outwards



Purchas

\$47,880

\$50,400

\$53,200

\$56,000

** 14. Which of the following statements about trade discounts and cash discounts is correct? A. Trade discounts are offered if customers settle their account balances earlier. B. Cash discounts should be recorded in separate accounts in the books. C. Cash discounts are given to encourage customers to purchase a large quantity of goods. D. Trade discounts do not affect the cost of goods sold in the income statement. (Modelled on HKDSE BAFS Practice Paper 2012 Paper 1 Section A Q22) Which of the following items is/are to be provided *15, 0 5.2 in the income statement of a business? Drawings during the accounting period (2) Freight charges for the delivery of goods to customers (3) Trade discounts received from a supplier for the purchase of a large quantity of goods (1) only (2) only (1) and (3) only (2) and (3) only D. (Modelled on HKDSE BAFS 2013 Paper 1 Section A Q14) ** 16. Which of the following would affect the calculation of cost of goods sold? (1) Sundry expenses for the office

Refer to the following information of Teddy's compa for the year ended 31 March 2021 and answer Questions 17 and 18:

		- 10	S
Carria	ge in	wards	780
Return	Returns inwards		1,240
Return	ns ou	twards	2,510
Sales			74,900
Purch	ases		23,600
Invent	Inventory, 1 April 2020		4,000
17. integ.			days company for the year 021 was
0	Α.	and the second sec	
.	Β.	\$73,660	
	C.	\$74,120	
	D.	\$74,900	
integ.	If the cost of goods sold for the year ended 31 March 2021 is \$19,450, the amount of inventor on 31 March 2021 was		
•	A.	\$4,860	
	Β.	\$5,640	
	ω.		
	100	\$6,420	

3. HOMEWORK AND EXAMINATION SUPPORT

- I. Homework and Assignments
 - b. S4: Core part: How to create well-written answers

Ref: HKDSE BAFS Examination Report (2B) by HKEAA

SAMPLE ANSWER:答題3部曲

Q: Explain one legal factor that may affect Annie's guest house business decision.

1 st : Topic sentence	Annie should consider the <u>licensing</u> requirements for operating a hotel.
2 nd : Elaboration with keywords & examples related to the CONTEXT	<u>For example</u> , She should hold a <u>guesthouse licence</u> from the government so that she can operate the guest house legally. Also, the hotel should meet the requirements <u>fire safety standards</u> .
3 rd : Effect	Therefore, Annie should make sure that the hotel could only operate during the <u>licence validity period.</u>

3. HOMEWORK AND EXAMINATION SUPPORT

I. Homework and Assignmentsc. S5: How to create well-written answers?

3 steps:TEEE

3. Firstly political factor may affect the decisions of setting up new branches for DON DON DONKI. Political factor refers to the system upheld by a government in ruling a society. According to the article, due to the pondemic, there are the restriction on travelling in different countries. The government's policy during the pandemic does not support the foreign travellers to come to Hong Kong, they are not willing to come, and therefore DON DON DONKI has to reduce the price of the products in order to attract more local people. So, if there is the government's policy which causes fever tourists, then DON DON DONKI has to reduce the selling price.

Secondly, DON DON DONKI should consider the cultural factor. Cultural values affect the taste and preferences of consumers. From the article, Hong Kong people love having Japanese food such as such and different branches of DON DON DONKI are popular. DON DON DONKI can import more Japanese food to replace those can be found in local supermarket such as Park'n Shop. People are willing to pay for new Japanese products because of their taste and preferences. So, if Hong Kong people love Japanese products, then DON DON DONKI can import new Japanese products.

Google Classroom? Goodnotes ?

Graded (See history)

The first advantage of Kit setting up the travel agency business as a general partnership instead of a sole proprietorship is the business being more specialised. General partnerships have at least 2 partners while sole proprietorship only have one. With more professionally qualified people e.g. accounts and lawyers joining their capital, experience or expert knowledge some forms of business activity, Kit can divide responsibilities into pieces and minimise workload. As the result the firm to be more specialized than sole proprietorship.

2/4

The second advantage is to have more capital for expansion and become more reliable in the bank's point of view. General partnerships have at least 2 partners while sole proprietorship only have one. That means there are more capital and money contributed to the firm. This makes the business more reliable as there is more capital and the chance of paying off debt or business getting bankrupt is lower. As the result Kit's travel agency business as a general partnership can borrow money from the bank easier than sole proprietorship.

2 replies

:

- Szeto Suet Ping Nov 4, 2024
- accounts and lawyers joining their capital, experience--> though correct, not applying the case: Kit's profession: SE Asian tours Kelly's profession: European tours

Section A	Section B	Section
Q: Describe the steps of performance appraisal process before making promotion decision for salespersons. 2@	Case: A department store always receives complaints from customers for the salespersons' poor service attitude. The store decides to conduct performance appraisal for salespersons to ensure they have better service attitude. Describe the steps of performance appraisal process. 2@	Q: Illustrate the steps in conducting a performance appraisal for the course instructors to ensure their quality of teaching. 3@
Step I: Set the performance standards which are the expected performance outcome <u>such as the</u> <u>number of products sold or service</u> <u>quality</u> and communicate with the salespersons.	Step I: Set the performance standard which are the expected performance outcome and communicate with the salespersons. IN THIS CASE, the performance standard should be related to the good service attitude of salesperson, e.g. Good customer feedback about their service attitude.	Step 1: The teaching centre should set performance standards and communicate with the appraiser and the course instructors . (Step1) The standard should be specific , such as passing rate and attendance of students , in order to guide the instructors to achieve quality teaching. (Step 2). The centre should inform the instructors about the expected passing rate the instructors can achieve so (Step 3) the instructors will <u>clearly</u> understand the standard of quality

teaching 結果.

3. HOMEWORK AND EXAMINATION SUPPORT

- 2. Tips to help your students build their confidence in examinations
 - HKEAA report: comments on candidates' performance
 - Briefing session on HKDSE
 - EDB: BAFS curriculum supplementary notes
 - HKedCity: Online Question Bank
 - Purchase of HKDSE exam student scripts
 - Students keep their own mistake notebook 錯題簿

3. HOMEWORK AND EXAMINATION SUPPORT

• 3. Engaging Assignments: Promoting Student-Led Exploration and Experiential Learning

MATERIALS FOR DRILLING STUDENTS' EXAMINATION SKILLS

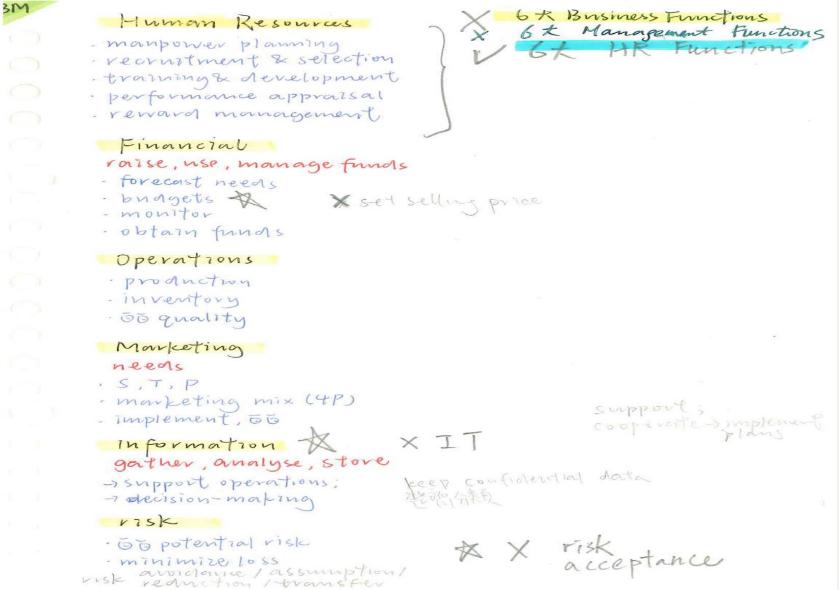
Learning Elements Specified in C&A Guide			
Topics Explanatory Notes			
Marketing Strategies for Goods and Services • Target markets	 (i) Explain different types of market segmentation methods. (ii) Explain the factors affecting the determination of target market: market niche and positioning. 		
Marketing mix	(iii) Explain the concept of marketing mix. (iv) Illustrate different pricing, promotion, product and place strategies for goods. (v) Apply various marketing mix strategies to different stages of the product life cycle.		
	 (vi) Explain the characteristics of services and their effect on marketing mix design. (vii) Compare the differences between traditional marketing strategies and e-marketing strategies. 		
Customer relationship management (CRM)	(viii) Explain the importance of CRM to the marketing process. (ix) Evaluate the factors affecting customer loyalty and develop marketing strategies to enhance customer loyalty.		

MATERIALS FOR DRILLING STUDENTS' EXAMINATION SKILLS

- Q: What can a household product store do to fulfill social responsibility to its employees?
- A0: The store should provide <u>good</u> working environment to its employees. (0)
 A1: The store should provide <u>safe and comfortable</u> working environment to employees. (1)
- A1: The store should provide <u>clean and comfortable</u> working environment to employees such as <u>clean floor</u>. (1)
- A2: The store should provide safe and clean working environment to employees. For example, the store should always keep the floor dry with floor dryer fan to prevent slips and falls of their employees. So, the employees will not worried about getting injured at work. (2 marks)

MATERIALS FOR DRILLING STUDENTS' EXAMINATION SKILLS

A. Students keep their own mistake notebook 錯題簿



4. CO-CURRICULAR AND CROSS-CURRICULAR ACTIVITIES

闢 B.A.F.S.東京商業活動探索

日本目前大概有多於<u>7家連鎖便利店集團</u>,均以特許經營方式營運,遍佈日本各地。在香港,年輕人 是便利店的主要消費群;而在日本,則覆蓋各個年齡層,為日本民眾提供一站式服務。此外,日本 的便利店亦很受遊客歡迎,以下是其特別之處:

1 有洗手間提供

根據研究報告,大部份客人借用洗手間的同時亦會在該便利店購物。

2 食品種類豐富,有便利店原創的食品

"便利店的價格、專門店的美味"是日本便利店食物服務的宗旨,除了標配的關東煮、冷熱飲等,便 利店推出的特色食品已經越來越多,例如 100 日元的現磨咖啡、甜甜圈及餃子味的炸雞塊等。 SUNKUS 每週都會推出 5-8 種新自有甜品。每年的春季,不同的便利店都會推出種類豐富的櫻花 便當、櫻花壽司、櫻花與玫瑰味雪糕等。

3 可購買不同種類的日常用品如清潔用品、文具、玩具及護虜品等等

日本便利店諸多「自家品牌」都經營得有聲有色,完全沒有給人 "純廉價、品質良莠不齊、低品位" 的感覺。7-Eleven 自家化妝品牌 ParaDO,被認為是性價比十分不錯的化妝品。日本7-ELEVEN也曾 和知名化妝品牌FANCL推出聯名限定化妝品,只有在全日本7-ELEVEN買得到。另外,LAWSON亦 與蜘蛛人獨家合作,凡於活動期間(6.12~7.2)購買指定炸雞或食品,就有機會抽到70公分高的大型 BEARBRICK!又例如大阪玩具街Lawson 與Dragon Quest 勇者鬥惡龍合作進行期間限定主題活動, 店內都是播放動畫相關的音樂和售賣主題商品。

4 可以在 ATM 機提取金錢

日本許多便利商店的店內都設置了24小時營業的ATM,遊客也可以用提款卡跨國提款。

5 可以使用一體機傳真、列印及購買各類門票

日本許多的便利商店裡設置了影印機。然而,那不是一般的影印機。除了影印、掃描、傳真之外, 還能列印數位相片和檔,以及販賣各種票券,非常方便。舉例來說, 7-ELEVEN的「多功能影印 機」提供「7-TICKET」這種服務,除了販售音樂會、體育賽事、電影等各種活動的票券外,更又售 賣主題樂園、高速巴士的票券甚至是國內線的飛機票,還能以外語(英文、中文)顯示操作畫面, 令辦客能夠在便利商店輕鬆安排旅行事官。

6 主題便利店

在橫濱山下公園,有一家名字叫"Happy Lawson"的Lawson便利店,以 出色的親子服務聞名。店鋪一分為二,前半部分是商品區,有大量的兒 童書、玩具和嬰兒食品可供選擇,後一半則作為室內的兒童遊樂設施和 用餐區。另一家主題店位於埼玉縣,因為這一區比較多獨居老友記住, 所以Lawson便「孖住」老人護理專業機構開舖!店內除了出售多種老友 記專用的產品,如拐杖、保健食物外,更提供活動空間給他們。

所以, 説便利商店是日本民眾的一站式生活服務也不為過。 ▲ 日本便利商店日語稱為「コンビニ」(拼音:konbini)



註:橫濱山下公園Happy Lawson 是Day 3城市定向的尾站

出發前小測驗

Q1: 甚麼是特許經營?

- 特許經營(英語:_______),又稱為加盟連鎖,是指由許多個別店鋪經營者
- 透過總部的指導,經營相同品牌連鎖店的一種商業模式;加盟者需要支付品牌使用費和其 他費用。

Q2: 現時日本大概有7-8個較大型的便利店集團,請於表格內填上規模最大的頭四位。

A2 :	集團	間數(約)
	第一位:	18,650間
	第二位:	12,397間
	第三位:	12,002間
	第四位:	6,269間

Q3: Lawson告賣的煎該味的炸雞塊,是Lawson和哪一個知名的餃子品牌合營(Joint Venture)的?

A3 :

Q4: 近年日本連鎖便利店的顧客人數開始下降,請舉出兩項原因。

A4: 0

Q5: 請填妥以下的日本全國便利店勢力分布圖 A5:

